

# WS-02987A-07-0487



0000087819

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2008 - 70467

Date: 8/6/2008

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Bill

Espy

Account Name:

Bill Espy

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

[REDACTED]

CBR: [REDACTED]

State:

AZ

Zip: [REDACTED]

is: E-Mail

Utility Company:

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

REFERRED FROM CHAIRMAN GLEASONS OFFICE - OPPOSED OPINION:

RE: Docket No. WS-02987A-07-0487

Arizona Corporation Commission

DOCKETED

AUG 18 2008

From: Bill Espy [REDACTED]

Sent: Tuesday, August 05, 2008 3:48 PM

To: Gleason-WebEmail

Subject: Fw:

DOCKETED BY

[Signature]

----- Forwarded Message -----

Before Johnson Utilities can be considered for any expansion, I think they should have to be competitive price wise with other util co's in the area. Thank You Bill Espy

\*End of Complaint\*

Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

8/6/2008 - Emailed to Customer:

August 6, 2008

RE: Johnson Utilities L.L.C. ("Johnson Utilities")

Dear Bill Espy,

DOCKET CONTROL  
AZ CORP COMMISSION

2008 AUG 18 P 4:04

RECEIVED

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Your email dated August 5, 2008, regarding the Johnson Utilities L.L.C. ("Johnson Utilities") application requesting approval of an extension of its Certificate of Convenience and Necessity sent to Chairman Gleason's office has been assigned to me for further handling. A opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Johnson Utilities application.

Concerns raised from customers do assist the Commission within the investigation and review of the application. The Commission's independent analysis of the utility and its request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that can be placed on the consumer, and therefore does everything within its authority to protect the consumer.

Commission staff appreciates the time you have taken to express your comments and concerns on the proposed application. If you should have any questions relating to this matter, please call me toll free at (800) 222-7000 or directly at [REDACTED]

Thank you,

Guadalupe Ortiz  
Public Utilities Consumer Analyst  
Arizona Corporation Commission  
Utilities Division

CLOSED

\*End of Comments\*

**Date Completed:** 8/6/2008

**Opinion No.** 2008 - 70467

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